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Provides a comprehensive analysis of cynicism in the workforce and tells how to identify and successfully combat it in organizations. Offers case studies of companies ranging from Ben and Jerry's Ice Cream to Unisys and Caterpillar Tractor to show how businesses of all types and sizes can effectively rebuild trust and restore confidence in organizational life.

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In organizations, cynicism manifests itself as a general or specific attitude, characterized by frustration, hopelessness, disillusionment and distrust in regard to economic or governmental organizations, managers or other aspects of work. Critical evaluation. Cynicism can appear more active in depression.

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